

ADULTS

COURSE ONLY]			1-7 Weeks €/Week		8+ Weeks €/Week	
General English Courses			Low High Season Season*		Low Season	High Season*
General English 20	20 Lessons	Starter-C2	255	285	225	255
General English 30	30 Lessons	Starter-C2	350	380	320	350
General English Mini 30	30 Lessons	Starter-C2	445	475	-	-
Intensive English	20 Group + 10 PT Lessons	Starter-C2	615	645	-	-
Private Tuition 5	5 Lessons	Starter-C2	215	245	-	-
Private Tuition 10	10 Lessons	Starter-C2	385	415	-	-
30+ (General English 30 offered at ETI) Contact ETI (info@etimalta.com).	30 Lessons	A2-C2	-	-	-	-
Semi-Private Tuition 2 persons of same level need to book together.	10 Lessons	Starter-C2	315	345	-	-

Short Term Long Term

Exam Preparation & Academic Courses			Low Season	High Season*	Low Season	High Season*
Cambridge	30 Lessons	B1-C2	-	-	320	350
IELTS	30 Lessons	B1-C2	350	380	320	350
TOEFL	30 Lessons	B1-C2	350	380	320	350
TOEIC	30 Lessons	B1-C2	350	380	320	350
Academic Year Course	30 Lessons	Starter-B2	-	-	320	350

usiness & Career Courses			Low Season	High Season*	Low Season	High Season*
English for Work	GE 20 + 10 English for Work	A2-C2	350	380	-	-
Business English 20	20 Lessons	B1-C1	325	355	-	-
Intensive Business English	20 Group + 10 PT Lessons	B1-C1	685	715	-	-
English for Specific Purposes Please contact us for further informa	tion.	Starter-C2	-	-	-	-
Work Placements Please contact us for further informa	tion.	B1-C2	-	-	-	-
Nile Malta – Teacher Develop Check out https://ese-edu.com/engl training/ for more information		B1-C2	565	595	-	-
50+ Course					€ /	person
General English 20 (50+)					255 r Week	

Sport (Transp	€ / person		
7	Padi Advanced Diving	5 Sessions	405
	Padi Open Water Diving	9 Sessions	540

Leisure	€ / person	
50+ Activity Package	240 Per Week	

Exam Fees			Exam Fee to be paid in Malta
IELTS	Min. 6 Weeks	B1 Level (Required on entry)	240
IELIS	Min. 4 Weeks	B2 Level (Required on entry)	240
Cambridge	Min. 8 Weeks	PET-B1, FCE-B2, CAE-C1, CPE-C2 (Please refer to the website for start dates)	240

Other Fees	¢
Registration	50
First Course Book	30
Insurance (Per Week)	10

*High Season

28/06/2025 - 30/08/2025

AYC	Semester Holidays
Break	23/06/2025 - 27/06/2025
Break	22/09/2025 - 26/09/2025
Break	22/12/2025 - 02/01/2026
AYC Start Dates	What's Included
06/01/2025	-
17/02/2025	WELCOME EVENING
01/04/2025	OURSE CERTIFICATE
12/05/2025	PERSONAL NOTEBOOK
30/06/2025	PERSONAL NOTEBOOK
11/08/2025	🛜 FREE WI-FI AT SCHOOL
29/09/2025	
10/11/2025	
05/01/2026	FREE SIM CARD



ESIE

All prices quoted are in euro (€) per person. Terms and conditions apply. Please refer to our website for more information about our programmes.

ADULTS [ACCOMMODATION ONLY]

	Walking Short Term 1–7 Weeks €/Week		Long Term 8+	Single Room		
Host Family	distance to school	Low Season	High Season*	Low Season	High Season*	Supplement** €/Week
Host Family Half-Board, Double Room Sharing. Special Diet €70/Week.	-	255	310	255	310	170
Residence						
ESE Residence** Double Room Sharing. Accommodation Services Fee: €25/Week	in-house	340	410	-	-	170
Self-Catering Apartments						
Feenemu						

Economy Self-Catering, Double/Triple Room Sharing. Accommodation Services Fee: €25/Week	10–15 mins	205	275	195	265	170
Superior Self-Catering, Double Room Sharing. Accommodation Services Fee: €25/Week	2–15 mins	245	315	230	300	170
Superior Plus Self-Catering, Double Room Sharing. Ensuite bathroom included. Accommodation Services Fee: €25/Week	10–15 mins	320	390	305	375	170

Hotel Studios		SEASON	Short Term €/Week	Long Term €/Week	Single Room Supplement** €/Week
Salini Resort ★★★★ (Salina Bay) ^{**} Self-Catering, Double Room (Max. 2 Pax).		SA	n/a	n/a	n/a
	Shuttle service to ESE available	SB	550	500	200
		SC	350	300	150
The George Urban Boutique Hotel **** (St Julian's) ^{**} Self-Catering, Double Room (Max. 2 Pax).	Across	SA	820	n/a	350
	the street from ESE	SB	720	n/a	250
	ITOITIESE	SC	590	n/a	200

Hotel Rooms**		SEASON	Price €/Week	Single Room Supplement €/Week	Half-Board €/Week
Salini Resort ★★★★ (Salina Bay) Standard Room, Bed & Breakfast, Double Room. Seaview €70 per Person/Week.		SA	750	350	185
	Shuttle service to ESE available	SB	630	300	185
		SC	380	250	185
		SA	800	350	-
Number 11 Hotel ***	Next door to ESE	SB	640	300	-
Bed & Breakfast, Double Room.		SC	380	250	-
The Course lister Deutine liste	A	SA	840	500	-
The George Urban Boutique Hotel **** (St Julian's) Courtyard Room, Bed & Breakfast, Double Room.	Across the street	SB	720	450	-
	from ESE	SC	390	300	-

Other Fees	€
Accommodation Placement Fee	30
*High Season	

(Host Family, Residence & Self-Catering Apartments) 28/06/2025 - 30/08/2025

Hotel Seasons				
SA	25/05/2025 - 20/09/2025			
CD	23/02/2025 - 24/05/2025			
SB	21/09/2025 - 01/11/2025			
sc	05/01/2025 - 22/02/2025			
	02/11/2025 - 03/01/2026			

What's Included in the Accommodation Services Fee Residence & Apartments



- ** When a person is booked alone in a room, the single room supplement will be charged.
- → Hotel Season SC A supplement applies for bookings on 01-02 January 2025 and 23-31 December 2025.

ADULT SHORT/LONG TERM PACKAGES

		Ge 20 C Accommo	Veeks Course + odation €/ eek	Ge 2 Accom	+ Weeks 0 Course + modation €/ Week	Single Room Supplement** €/Week	
Host Family			Low Season	High Season	Low Seaso	High n Season	
Host Family Half-Board, Double Room Sharing Special Die	et€70/Week		510	595	480	565	170
Residence	Wa	alking distance to school					
ESE Residence** Double Room Sharing Accommodation Services Fee: €25/Week		In-house	595	695	N/A	N/A	170
Apartments							
Economy Self-Catering, Double/Triple Room Sharing Accommodation Services Fee: €25/Week		10-15 mins	460	560	420	520	170
Superior Self-Catering, Double Room Sharing Accommodation Services Fee: €25/Week		2–15 mins	500	600	455	555	170
Superior Plus Self-Catering, Double Room Sharing Ensuite bathroom inlcuded. Accommodation Services Fee: €25/Week		10-15 mins	575	675	530	630	170
Course Upgrade Supplement Fe (to be added for courses other than General E							€/Week
General English 30 - 30 Lessons / week					Starter-C2 95		
General English Miniclass 30 - 30 Les	sons / week			Starter-C2			190
Intensive English - 20 Group Lessons + 2	LO PT / week			Starter-C2 360			360
Private Tuition 10 - 10 Lessons / week				Starter-C2			130
Private Tuition 20 – 20 Lessons / week						Starter-C2	515
Private Tuition 30 - 30 Lessons / week	1 0 (Starter-C2 Starter-C2	900
Semi-Private Tuition - 10 Lessons / we	ek – 2 persons of sa	ime level need t	to book tog	ether.		Starter-C2	110
Business & Career Supplement	Fees		€	Ot	her Fe	es	€
English for Work - GE 20 + 10 English fo	r Work	A2 - C2	95	Rea	Registration		50
Business English 20- 20 Lessons		B1 - C1	70				
Intensive Business English - 20 Group	Lessons + 10 PT	B1 - C1	430	_	First Course Book 30		30
Exam Preparation Supplement	ees		€		Accommodation 3 Placement Fee		30
Cambridge - 30 Lessons		B1-C2	95				
IELTS – 30 Lessons		B1-C2	95	Ins	urance	(Per Week)	10
TOEFL - 30 Lessons		B1-C2	95 95			ansfers	30
TOEIC - 30 Lessons		B1-C2			parture)		
50+ Programme GE Course + Accommodation + Leisure	Distance to school	SEASON	Package Price €/Week	Supplen	nent**		gramme Dates
ESE Residence ★★ Bed & Breakfast Double Room Sharing In-House N/A Accommodation Services fee: €25/Week In-House N/A		N/A	810	17	0		/2025
Salini Resort **** (Salina Bay)** Shuttle service		SA	1135	35	0	07/04	/2025
Bed & Breakfast, Double Room to ESE included		SB	1025			05/05	/2025
Number 11 Hotel ★★★ (St Julian's) ** Next door to ESE - Bed & Breakfast, Double Room		SA SB	1135 1025				
,	· · · · · · · · · · · · · · · · · · ·			30		09/09	/2025
The George Urban Boutique Hotel **** (St Julian's)**	SA	1210			04/40	/2025	
Bed & Breakfast, Double Room	from ESE	SB	1120	45	0	00/10	/2025

	t's Included in the Package ing in the Accommodation Services Fee)
۲	GENERAL ENGLISH 20
	ACCOMMODATION AS BOOKED
X,	MEET & GREET AIRPORT TRANSFER On arrival – Coach/Mini Bus. Optional Return Private Taxi to Airport at €30.
	WELCOME EVENING
Q	COURSE CERTIFICATE
۲	PERSONAL NOTEBOOK
(FREE WI-FI – At School, Residence, Hotel and Apartments.
1	eLEARNING
1	BEACH CLUB (Summer Season) Mon – Fri (Free Entrance) / Sat – Sun (With Fee)
₩	AIR CONDITIONING / HEATING - Residence, Apartments and Hotels
Å	MAID SERVICE / TOWEL CHANGE / LINEN CHANGE (Once Weekly) - Residence, Apartments and Hotels.
	WASHING MACHINE Available in Apartments - Free of Charge.
€	ECO TAX of €0.50 per day to a max of €5 per stay/person for Host Families, Residence and Apartments.
€	WATER & ELECTRICITY
(1	High Season Host Family, Residence & Self-Catering Apartments)

28/06/2025 - 30/08/2025

PLEASE NOTE

- ** When a person is booked alone in a room, the single room supplement will be charged.
- Eco Tax is not included in Hotel accommodation which must be paid at the Hotel.
- → When course and accommodation are booked airport transfer on arrival is included. Return airport transfer may be booked at €30.
- → Hotel Season SC A supplement applies for bookings on 01–02 January 2025 and 23–31 December 2025.

TEEN PACKAGE [PROGRAMME + ACCOMMODATION]

Programme + Accommodation			€/Week per person
	SPRING	05/04/2025 - 26/04/2025	895
Junior Camp 9-13 years		17/05/2025 - 28/06/2025	995
SALINI RESORT	SUMMER	29/06/2025 - 09/08/2025	1095
(Quadruple Room / Full Board)****		10/08/2025 - 06/09/2025	995
	AUTUMN	04/10/2025 - 08/11/2025	895
	SPRING	05/04/2025 - 26/04/2025	895
Teen Club 14-17 years	SUMMER	17/05/2025 - 28/06/2025	995
SALINI RESORT		29/06/2025 - 09/08/2025	1095
(Quadruple Room / Full Board)****		10/08/2025 - 06/09/2025	995
	AUTUMN	04/10/2025 - 08/11/2025	895
Host Family 13-17 years HOST FAMILY (Sharing / Full Board)****	SUMMER	17/05/2025 - 06/09/2025	695

Other Programmes		PROGRAMME DATES	€/Week per person
Day Programme (Mon-Fri) 9-17 years (Available at SALINI RESORT only) GE20 Course + Leisure + Hot Lunch		As per programme dates	510
	SPRING	05/04/2025 - 17/05/2025	895
Young Adults*** 17-22 years NUMBER 11 HOTEL or		18/05/2025 - 28/06/2025	995
THE GEORGE HOTEL	SUMMER	29/06/2025 - 09/08/2025	1095
(Triple / Quadruple Room / Half Board)		10/08/2025 - 06/09/2025	995
	AUTUMN	07/09/2025 - 08/11/2025	895
Young Adults*** 17-22 years	SPRING	05/04/2025 - 17/05/2025	595
HOST FAMILY (Half-Board / Sharing)	SUMMER	18/05/2025 - 06/09/2025	695
	AUTUMN	07/09/2025 - 08/11/2025	595

Family Pack**		PROGRAMME DATES	Adult €/Week	Child €/Week	Single Room Supplement** €/Week
	Adults	05/04/2025 - 26/04/2025	810	895	300
Salini	(Half-Board All Week)	17/05/2025 - 28/06/2025	910	995	350
Resort **** (Salina Bay) Standard		29/06/2025 - 09/08/2025	950	1095	350
Room	(Full Board Mon-Fri and	10/08/2025 - 06/09/2025	910	995	350
	Half-Board on Weekends)	04/10/2025 - 08/11/2025	810	895	300

Course Upgrade Supplement Fees (To be added for courses other than General English 20/ only available to Teens and Young Adults)	€/Week
General English 30 - 30 Group Lessons / week	95
Intensive English - 20 Group + 10 Private Lessons / week	360
Semi-Intensive English - Min. 2 Persons / week	165

Sports (Transport not included/Available to students residing at Salini Resort only)					
	Padi Advanced Diving* 5	5 Sessions		405	
	Padi Open Water Diving*	9 Sessions	14+ Years	540	

Other Fees	
Registration Fee	50
Insurance	10 Per Week
ESE Unaccompanied Minor	25 Each Way
Room Change	25
Special Diet	70 Per Week

PLEASE NOTE

*

- Diving age is 14+ years and only available to students residing at Salini Resort.
- ** This package applies to a family with a minimum of 3 persons otherwise single room supplement fees apply.
- *** Minimum number of students in programme is 12 or students will join the adults programme.
- **** Hot lunch (Mon-Fri) and Packed Lunch (Sat-Sun) at Salini Resort. Daily Packed Lunch at Host Family.

Wha	at's Included
۷	GENERAL ENGLISH 20
	ACCOMMODATION AS BOOKED
X,	MEET & GREET AIRPORT TRANSFERS by Coach/Mini Bus. Optional Private Taxi €30/Way.
-	WELCOME EVENING
*	COURSE MATERIALS
Q.	COURSE CERTIFICATE
Ý	WELCOME PACK
24/7	24/7 STUDENT SUPPORT & WELFARE
	FREE WI-FI AT SCHOOL & HOTELS
Ť	FREE T-SHIRT
\uparrow	BEACH CLUB (Summer Season) Mon-Fri (Free Entrance) Sat-Sun (With Fee).
0	LEISURE PROGRAMME Daily Activities except Sunday.
	DAILY TRANSPORT

Not available to Young Adults in Host Families



ESE PRICE LIST 2025

TEEN GENERAL INFORMATION



	Warning	Final Warning	Send Home
	Caution	Student	
		Inform Age	nt/Parents
Endangering Themselves or Others and/or Threatening Their Health, Safety	or Comfort	1	2
Theft			1
Use of Illegal Drugs			1
Malicious Damage to Property and/or Violence		1	2
Behaviour Which Requires Police Action			1
Repeated Failure to Attend Academic Lessons.	1	2	

Missed Curfew Up to 30 Minutes Late	Verbal Warning		
Missed Curfew Over 30 Minutes Late	1	2	3

Smoking In School/Residence (Legal Age is 18 Years)	1	2	4
Drinking Alcohol	1	2	3

Excessive Alcohol Consumption			1
Ignoring Group Leaders' Orders	1	2	3
Showing Disrespect to Host Family/Authority	1	2	3
Bothering/Disrespecting Other Students/Bullying	1	2	3

DISCIPLINARY GRID

The disciplinary grid refers to such behaviour and the course of action open to ESE in such cases. ESE reserves the right to expel and repatriate, at the cost of the parent/ guardian/s, any student who, in the opinion of ESE, has behaved in an unacceptable manner.

ROOM CHANGES

Sharing room information must be given to ESE at time of booking. Any changes requested whilst in Malta can be made if room is available and against a charge of €25.

CURFEW TIMES

Junior Camp students are not allowed to go out alone at any time.

A 14 years	Every Day	Return to Residence/ Host Family by 23:00
15-17 years	🕒 Sunday – Thursday	Return to Residence/ Host Family by 00:00
	🕒 Friday - Saturday	Return to Residence by 01:00

GENERAL INFORMATION

REFUNDABLE DEPOSIT

Adult Students staying at ESE Residences and Apartments must place a refundable deposit of €100 on arrival at this Residence. This deposit is refundable on departure but may be retained in part or in full to cover for any damage caused by the student.

ESE reserves the right to evict and/or suspend students from the accommodation and school if they fail to pay their deposit of \in 100 on check-in. In such an event ESE will not refund any monies for payment of accommodation and tuition fees.

CUSTOMER CARE

ESE is committed to providing high quality English language courses to all students however should issues be experienced whilst attending an ESE course or package please inform us via email at **welfare@ese-edu.com** or in person at the ESE welfare office.

HOUSE RULES IN BRIEF

CHECK-IN / CHECK-OUT

Check-in is at 15:00

Check-out is at 11:00. Late check-outs need to be approved by Management and a minimum fee of \pounds 25 may apply.

NOISE / DISTURBANCE

Parties and playing of loud music are not allowed in any Residence or Apartment.

Barbecues are not allowed in any Residence or Apartment or any external part of the building including the terraces/balconies.

Movement of furniture or fittings is not allowed nor are they to be moved between one Apartment and another.

SMOKING

All Residences/Apartments are non-smoking buildings. Smoking is only allowed on external terraces/balconies. Residents or their guests found smoking indoors may be charged a fee of €100 per/person.

GUESTS & OTHERS

Guests visiting students in Apartments are limited to ESE students ONLY and ONLY one guest student per resident. No guests are allowed after 11pm. A \in 50 charge applies per student in the apartment.

No guests are allowed in the ESE residence rooms.

MAID SERVICE & CHANGES

Apartments:

Maid service is provided once a week and includes linen and towel changes.

Residences:

ESE Residence – The rooms are made up on weekdays and the linen and towels are changed twice a week.

Wet towels and dirty linen should be left in the bedroom and not placed in the hallway. Additional towel changes can be made for a fee of \in 5.

If rooms or apartments are left in an unacceptably dirty condition and require excessive cleaning the students staying in the apartment will be charged a minimum of \in 50. Extra hours will be charged at \notin 25/hour. These fees must be paid prior to cleaning otherwise the apartment will not be cleaned.

Room changes can only be made by Management and a €50 fee/charge applies.

To view the complete House rules, kindly refer to: https://ese-edu.com/house-rules/

PUBLIC HOLIDAYS

Lessons are held every week day except on Public Holidays. You are welcome to join any one of our courses which starts on Monday. If a Public Holiday falls on one of the days that you are here your lessons will be partially made up.

When the below Public Holidays fall on a weekday, school lessons will be made up as much as possible but not necessarily to the full. A member of our staff will inform you about any changes.

DATE	DAY	HOLIDAY
01 JAN	WED	New Year's Day
10 FEB	MON	Feast of St Paul's Shipwreck
19 Mar	WED	Feast of St Joseph
18 APR	FRI	Good Friday
31 MAR	MON	Freedom Day / Easter Sunday
01 May	THU	Workers' Day
07 JUN	SAT	Commemoration of 1919 Riot - "Sette Giugno"
29 JUN	SUN	Feast of St Peter and St Paul / "Mnarja"
15 AUG	FRI	Feast of The Assumption of Our Lady – "Santa Marija"
08 SEP	MON	Feast of Our Lady of Victories / Victory Day
21 SEP	SUN	Independence Day
08 DEC	MON	Feast of The Immaculate Conception
13 DEC	SAT	Republic Day
25 DEC	THU	Christmas Day

IMPORTANT DOCUMENTS

You may download the Welcome Guide and other important forms from: ese-edu.com/downloads/



OTHER COURSES OFFERED AT CLARET GROUP SCHOOLS



EXECUTIVE TRAINING INSTITUTE www.etimalta.com

PROFESSIONAL ENGLISH & COMMUNICATION

Business Communication

General English 30+

Individual Training

Intercultural and Communication Skills

Fluent English

English for Specific Purposes

TEACHER TRAINING COURSES

English Language Training

```
ICT Skills and Technology Enhanced Learning
```

Language Teaching Methodology – Refresher Courses for Secondary and Higher Levels Teaching

Train the Trainer

Certificate in International Business English Training (Cert IBET)

CLIL – Content and Language Integrated Learning Courses

Language Teaching Methodology for Primary Level Teaching

Professional Development Courses



YORK ASSOCIATES www.york-associates.co.uk

PROFESSIONAL ENGLISH & COMMUNICATION

Business Communication

Effective International Communication

English for Specific Purposes (ESP)

English for Young Professionals

Exam Preparation Courses

Fluent English

In-Country Professional and Communication Skills

Individual Training

Management English Masterclass

Work Placement including BEC Preparation and Exam

INTERNATIONAL TEAM & LEADERSHIP

Communicating in Virtual Teams (ILM endorsed)

Developing People Internationally (ILM endorsed)

Situational Leadership in the Defense Sector

Working in International Projects (ILM endorsed)

TEACHER TRAINING COURSES

Empowerment in ICT Skills

Executive Coaching and Mentoring (ILM Levels 3, 5 and 7)

Intercultural Skills Training

International Certificate in Business English Training (Cert IBET)

Language Teaching Methodology

Special Education Needs (SEN)

Technical English



ENGLISH IN YORK www.english-in-york.co.uk

COURSE

General English 20

General English 35

General English Individual

English & Culture for 50 PLUS

IELTS Exam Preparation Intensive

IELTS 30 Intensive (IELTS-only group courses)

Business English Communication

Intensive York Course (IYC)

Closed Groups





TERMS AND CONDITIONS



REGISTRATION AND CONFIRMATION PROCEDURES FOR ESE LANGUAGE PROGRAMMES

The digital ESE Enrolment Form is to be completed and electronically signed by the client and in the case of a non-adult students by parent or guardian.

If you have booked a Course and Accommodation package, we will reply to you with confirmation depending on availability of the choice of accommodation within two working days from receipt of the Enrolment Form.

The flight details, including arrival and departure times, should be disclosed in full where airport transfers are selected or as included in the Course and Accommodation package. If the flight details are not disclosed, including the arrival and departure times, ESE will not be held responsible for airport transfers and any consequent delays, loss of flights or any other expenses incurred including payment of alternative transport and/or travel arrangements, or Course and/or Accommodation commitments.

All flight tickets and/or travel insurance purchased through ESE must be paid in full immediately upon confirmation and acceptance of flights and/or travel insurance.

Please see payment details below in "Payment of Fees" section below:

Fees

- Course Registration Fee €50
- Accommodation Administration Fee (adult bookings) – €30
- First Course Book Fee (adult bookings) €30
- Accommodation Change Fee €50
- Insurance Fee €10 per week

Confirmation

Subject to availability ESE will issue a Confirmation Letter, a Proforma Invoice and a Letter of Acceptance (where an entry Visa application is required) within two working days from receipt of the Enrolment Form.

Payment in full of the total invoice must be paid at least two (2) weeks prior to the student arrival date. If the Enrolment Form date is less than two (2) weeks prior to the student arrival date, the full amount of the Invoice must be paid immediately. Failure to do so will render the aforementioned Confirmation Letter and Letter of Acceptance null and void.

ESE will only issue Flights and Travel Insurance upon receipt of payment.

CANCELLATION POLICY FOR ESE LANGUAGE PROGRAMMES

Cancellations of bookings must be received by ESE in writing and are subject to Cancellation Fees as follows:

- More than 7 days prior to arrival date: €150 Administration fee, plus any flight charges and Travel Insurance.
- Between 1-7 days prior to arrival date: 1 week tuition and accommodation fees, plus registration fee, accommodation placement fee, flight ticket and travel insurance
- For no-shows, or cancellation or shortening of the course after arrival date: no refund of any fees.
- **Postponement of any booking** is subject to an administration fee of €150. Postponement must be done more than 7 days before arrival.

Other Terms:

For the avoidance of doubt, any partial week is considered as a whole week, if and where applicable. All cancellation charges are non-transferable.

Special Offers:

All students booked on a Special Offer will be subject to the specific Terms & Conditions of that Special Offer.

Visa Refusal (important notice)

If an Entry Visa is required but is not granted, you must advise ESE immediately together with a copy of the visa refusal document within 3 days of refusal notice. A visa refusal is considered a cancellation of booking and therefore cancellation policy and terms apply as above. Should the student request new visa documents to reapply for a visa, appeal or extend their stay, a \notin 50 fee will be charged.

Refunds

Refunds, if any, are made in the same manner as the payment to ESE was made and to the person who made the payment to ESE. Therefore, if the method of payment is made via a credit card then the refund will be made via the same credit card to the same credit card holder, and if the method of payment is made by bank transfer then the refund will be made to the same bank account from which the payment was made. Any bank or credit card charges incurred by ESE for refunds will be deducted from the amount refunded.

ACCOMMODATION

ESE offers adult students a range of accommodation options as follows: Host Family, ESE Residences, Shared Apartments and Hotels.

Host Families, Shared Apartments and Residences are available on a sharing room or single room basis on which a Single Room Supplement fee applies.

Adult students may only select Shared Room Accommodation in the ESE Residence or Hotels if booking the room with a friend/relative/partner, otherwise Hotel Regulations apply; i.e. when a person selects a room but is alone in the room the Single Room Supplement fee applies.

Students staying at host families and requesting a special diet of any kind, such as coeliac, must pay a supplement fee as published in the Price List.

All students must follow the relevant House Rules as per accommodation option. Please download the ESE House Rules for all details.

All students staying at Residences and Apartments must pay a deposit of €100 in full on check-in, prior to the start of the course. Students who do not pay the deposit will not be allowed into class. The deposit may be refunded in full or in part, on check-out providing that there are no pending charges incurred by the student and/or that the student is not responsible for any damage of any nature, including but not limited to furnishings, equipment and fittings while staying at ESE accommodation. Students must pay before check-out any and all pending charges exceeding their deposit.

Students will not be allowed to enter class unless the said deposit is paid. ESE reserves the right to evict and/or suspend students from the accommodation and school if they fail to pay their deposit of €100 on check-in. In such an event ESE will not refund any monies for payment of accommodation and tuition fees.

ESE reserves the right to charge for any additional VAT and other Government imposed taxes registered after students' booking is confirmed.

TRAVEL INSURANCE

ESE requires that all students purchase **Guard.me** travel, health and cancellation insurance which includes coverage for medical and repatriation costs in case of accidents or sickness. **Guard Me** Insurance, offered by ESE, covers all nationalities and study trips and is recognised by private hospitals in Malta.

All prices quoted are in euro (€) per person. Terms and conditions apply. Please refer to our website for more information about our programmes.

TERMS AND CONDITIONS



PAYMENT OF FEES

ESE reserves the right not to accept any students if payment for bookings of the said students has not been received by ESE in full prior to the students' course start date.

Payment of fees can be made by any of the following methods:

1. By Bank Transfer:

Our bank details are:

Account Holder: European School of English Ltd

Bank Name: HSBC Bank Malta plc

Branch Address: High Street, Sliema, SLM 1549, MALTA

Bank Swift Code: MMEBMTMT

Account No: 006 - 074413 - 451

IBAN:

MT28MMEB4406000000006074413451

2. By Credit Card:

Payment made online by credit card, this may be subject to an added administration charge.

When effecting payment by bank transfer please write the student's name in full as a reference and kindly email a copy of the bank payment form to ESE. Any bank charges incurred when paying by Bank Transfer are to be paid by the student/agent.

PUBLIC HOLIDAYS

When public holidays fall on a weekday, English language lessons will be made up as much as possible but not necessarily to the full.

REDUCTION OF LESSONS

The duration of each lesson is 45 minutes. If only one or two students are participating at any one particular level, the number of lessons of that level will be reduced as follows:

- General English 20 or Miniclass 20: from 20 group lessons to 15 semi/private lessons
- General English 30 or Miniclass 30: from 30 group lessons to 20 semi/private lessons
- Business English: from 20 group lessons to 15 semi/private lessons.

COMPLAINTS

ESE should be made aware of any complaint or issue experienced by any student while the student is attending an ESE Course and / or staying in any ESE accommodation. Complaints must be made either via email to **welfare@ese-edu.com** or in person at the ESE Welfare office. ESE will not accept any complaints from students / agents / parents or legal guardians after students' departure from ESE and will not be held liable for any compensation on any complaint received after the students' departure.

LANGUAGE LEVELS AND EXAM PREPARATION COURSES

Exam Preparation courses are offered at different levels depending on the level of the student. ESE reserves the right to refuse any student admittance to any examination preparation course if they feel the student's level, at entry to the examination preparation course, is below the required standard for the student to study and prepare for the examination.

ESE ATTENDANCE POLICY

Regular and punctual attendance is important for students to reach their desired language learning goals. Attendance is noted on a lesson by lesson basis and unless students have a good reason to be absent. Appropriate documentation as proof of excused absence must be provided. Students must have a minimum overall 80% attendance for the duration of their studies to receive an end-of-course certificate of attendance.

STUDENT SUPERVISION

Overriding Principles

ESE is committed to provide quality English Language Courses, Leisure Activities and Accommodation to all our students. In this respect our offerings are regularly monitored and inspected to ensure that our employees as well as our service providers continue to offer such activities in a safe and supervised environment.

English Language Courses and Activities

Our Head of School is responsible together with the School Directors to ensure that our teachers and staff are adequately trained and prepared to supervise our students whilst they are attending class or are present on a school organised activity. More specifically, both our adults as well as our students under the age of 18 years are cared for provided a safe environment in which they can study and enjoy their language holiday with us. Whilst on activities, adults are accompanied by qualified registered guides and teen activities are duly supervised by adults whose main objective is the supervision of the minors under their care.

The minimum supervisory ratio of ESE Organised activities for minors is of 1:15-20 for students aged 13 and over with a ratio of 1:10-15 for those students aged 9-12 years.

Ese Accommodation Used By Minors

Our ESE Salini Office is manned on a 24/7 basis during the Junior Club and Teen Club periods. During this period, Residence Leaders trained in supervision of minors, continuously oversee the students during their stay at the Salini Resort and offer welfare as required on site.

In Host Family accommodation, the Host Families take the responsibility to supervise the students under their care. Supervision includes a responsible adult present overnight and will be normally present when the under-18s are at home.

For all students, ESE offers a welfare and emergency service on a 24/7 basis from ESE Main School in St Julian's with a direct line on 21373789. Our ESE Doctor is on call for medical emergencies.

Third Party Service Providers

Third party service providers include the hotels, food and restaurants as well as the service contractors we use for transport and activities amongst others. Our quality standards for H&S and supervision extends also on these service providers who are vetted to ensure that hygiene and quality of service is monitored and managed during all aspects of the students' language holiday with ESE. This includes review of the supervision on activities as well as the facilities and services provided.

Our Residence Leaders, Leisure Leaders, Welfare Officers, Supervisors and Management are equally provided with the necessary training to better supervise and support our students during their stay with ESE. Bespoke training manuals have been prepared and used by our experienced Management Team to this end.

JUNIOR PACKAGES

ESE Welfare Officers and Leisure Group Leaders are accessible to all students on a 24-hour/7-day week basis. ESE Junior Programmes do not include 24-hour supervision and are designed to provide adequate supervision of our students whilst they are within the ESE programmes. This includes:

The ESE Junior Camp programme at the 4-star Salini Resort is for 9–13 year olds and is designed to offer

TERMS AND CONDITIONS



students an exciting English learning experience both in and out of class. ESE Group Leaders accompany children during meals, lessons and on all ESE organised activities. Students on the ESE Junior Camp are not allowed out of the Resort unless they are accompanied by an ESE Group Leader or their parent/legal guardian.

The ESE Teen Club is an all-inclusive programme offering General English and accommodation at the 4-star Salini Resort. This package is designed for 14– 17 year olds who are supervised during meals, lessons as well on all ESE-organised activities. Students are allowed to go out on their own without ESE Supervision as long as they respect curfew times.

Our ESE Salini Resort office is manned on a 24-hour/7-day week basis and Residence Leaders supervise the students at the Resort.

Similarly, the ESE Teen Host Family programme is an all-inclusive package for 13-17-year-olds. Accommodation is provided by a licensed Host Family, and the same level of supervision is extended to these students. A responsible adult from the Host Family is present overnight and will normally be at home when students under 18 are present.

Unaccompanied Minors Supplement

Students aged between 9 and 12 opting for the Unaccompanied Minors supplement, would be assisted on arrival at the airport by an ESE representative and will similarly be accompanied at the airport until check-in.

Disclaimer of Responsibility

The parents or legal guardians of teen and junior students enrolled on an ESE Junior or Teen package agree and accept that ESE or its Directors or staff cannot be held liable or responsible for any injury, loss or damage, or any other liability or claim for damages in respect of any student that attends a non-ESE organised activity or programme or, who do not comply with the ESE Terms & Conditions and other written policies including the ESE Rules & Regulations found on the **ESE Welcome Guide**. The **ESE Welcome Guide** should be downloaded from the ESE website at: https://ese-edu.com/downloads/ and read and accept the foregoing prior to their child's arrival in Malta.

All parents or legal guardians of all teen and junior students must complete the ESE Consent Form and submit a soft copy to ESE Reservations together with their enrolment form.

FORCE MAJEURE

ESE will not be responsible for any failure to comply with any obligation and will not be liable for payment of compensation if the failure is occasioned by any cause beyond ESE's reasonable control. ESE shall not be responsible for any costs incurred by or on behalf of any student caused by force majeure. Such cause may include but not limited to, war, riots, fire, flood, hurricane, earthquake, lightning, explosion, strikes, lockouts, lockdowns, slowdowns, virus, pandemics, epidemics, or other health emergency, prolonged shortage of energy supplies, and acts of state or governmental action prohibiting or impeding ESE from performing its respective obligations.

ESE BEACH CLUB

The ESE Beach Club is seasonal. All packages (except Course Only and Accommodation Only) include free entrance to the Beach Club. Other restrictions apply.

LIABILITY

The Directors, management and staff of ESE are not liable for personal accident and/or the theft, loss or damage of personal property belonging to clients. Whilst ESE endeavours to provide assistance to its clients at all times, the Directors, management and staff of ESE are not liable for decisions taken by the local authorities. This would also include any procedures and decisions regarding entry visas or visa extensions. Moreover, while ESE undertakes to provide reasonable care to all persons while they are within all premises operated by ESE and/or on any ESE organised activities, ESE disclaims any responsibility in respect of all persons. Notwithstanding the above, the maximum liability shall be bound by the net amount paid by the client.

GENERAL CONDITIONS

ESE reserves the right to be fully reimbursed for any medical or related costs it may incur on behalf of any student who requires urgent medical attention in Malta and to immediately repatriate, at the student's expense, any student who suffers from a serious medical or psychological condition.

ESE reserves the right to change lesson times at its discretion and use classrooms in alternative premises. Students may need to purchase additional course books as they move up to a higher course level.

ESE reserves the right to alter any service, description and fee without notice provided that any substitute offered is at least of the same standard, contents and classification as the one offered originally.

ESE reserves the right to offer alternative accommodation from that booked as long as the level of accommodation is of equal or higher standards.

ESE reserves the right to expel/repatriate any person that in the opinion of ESE has behaved in

an unacceptable manner including but not limited to possession or consumption of any illegal drugs and/or alcohol, malicious damage to property, any behaviour that endangers or impairs the health, safety or comfort of other persons using the same services, breaking of local law/s and/or not adhering to curfew times, and/or not following House Rules. Students who require a study visa must attend lessons as booked and ESE is obliged to report to the Visa Unit any student who repeatedly fails to attend lessons. Consequently, such students may be expelled from ESE. Such expulsion/repatriations will be at the full expense of the client and no refunds will be considered and ESE reserves the right to charge an administration fee of 150 euro for any such expulsion/repatriation. Any damage to, or loss of, ESE or third-party property must be paid by the student before departure.

ESE Terms and Conditions, the ESE Rules and Regulations and relevant House Rules contained in the Welcome Guide (please refer to our downloads page for more details) and any other policies which may be issued by ESE from time to time are applicable to all agents and students.

ESE reserves the right to amend these Terms & Conditions and which Terms & Conditions are applicable after amendment.

ESE values your privacy. ESE manages and processes data in accordance with the General Data Protection Regulation. In enrolling with ESE, the applicant consents to and authorises ESE to process any personal data in accordance with the General Data Protection Regulation and any other applicable laws and to transfer/disclose such data to other companies within the ESE group of companies as deemed necessary for the successful provision of the services enrolled for and any purpose associated thereto.

For further details on such purposes and your rights in relation to data protection, please view the following link: https://ese-edu.com/privacy-policy/.

JURISDICTION

If for any reason any dispute arises between either the student or agent or both or any entity and ESE then resolution of such a dispute is subject to the laws of the Republic of Malta and the jurisdiction of the Maltese Courts.







learning fot life

Paceville Avenue St Julian's STJ3103 - Malta +356 21373789 study@ese-edu.com www.ese-edu.com



MEMBER OF

C. CLARETGROUP

















TATA

